

IMPACT

Making an



together



Crisis Center for South Suburbia
2015 Annual Report

MISSION

The Crisis Center for South Suburbia is a non-profit organization that provides emergency shelter and other essential services for individuals and families victimized by domestic violence and addresses the societal issues that contribute to domestic violence.

OFFICERS

President

David L. Anders
Hutchison, Anders & Hickey

Vice President

Thomas McCarty
LS3 Consulting, Inc.

Secretary

Elizabeth Mahar
Homewood-Flossmoor Park District

Treasurer

Sally T. Clair

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Kathleen J. Abbott

Exelon

Deborah Bryan

Therese Dubelbeis

Village of Orland Park

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Jeanes Construction Co., Inc.
Coldwell Banker Residential Real Estate

Patricia A. Leoni

Garfield Elementary School

Deborah Lynch

Chicago State University

Kathleen A. Mahoney

The PrivateBank

Colleen H. Mora

Tower Contracting, LLC.

Thomas G. Morande

Jones Lang LaSalle Americas, Inc.

Maureen B. Niswonger

Coldwell Banker

Barbara J. Pearson-McCreary, MD

Patricia J. Watne

Mitchell's Flowers

HONORARY DIRECTORS

Maggie Crotty

Bremen Township Supervisor

Andrea Darlas

WGN Radio

John T. Doody, Jr.

Retired Circuit Court Judge

Mary Werner, Mayor

Village of Worth

Dan McLaughlin, Mayor

Village of Orland Park

Edward Zabrocki, Mayor

Village of Tinley Park

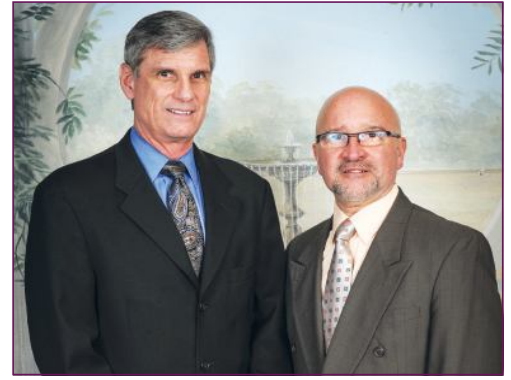
EXECUTIVE DIRECTOR

Edward Vega, Sr.

FROM OUR EXECUTIVE DIRECTOR AND BOARD PRESIDENT

Dear Friends and Supporters of CCSS,

Fiscal year 2015 was a year of many successes. During this fiscal year, we served over 1,800 women and children through our wide array of programs. We also reached over 10,000 individuals through our community education efforts. Providing these services would not be possible without the generous support of our donors, volunteers, staff and Neat Repeats customers.



During this fiscal year the Crisis Center for South Suburbia was selected by Impact 100 Chicago amongst 67 Chicagoland not-for-profits as the recipient of a grant in the amount of \$100,000. Impact 100 Chicago is an organization comprised of caring and dynamic women philanthropists whose mission is to "change lives and transform communities" through membership funded grants. This generous grant enabled CCSS to refurbish four bedrooms, kitchen, dining room, and replace the surveillance system in our 24 year-old emergency shelter. We are grateful to Impact 100 Chicago and everyone who contributed to this project.

The more important and valiant accomplishments are those told by our clients. The following is an excerpt taken from a letter from a client:

"The program was a blessing for me and my son. I never thought I would be in a shelter and be a victim in my own home. The Transitional Housing Program gave me a chance to have my peace of mind back, a home and a safe environment for us. Now I am back on my feet and haven't looked back."

We salute and congratulate the many survivors that are able to overcome the cycle of violence in their lives.

Fiscal year 2015 also brought some challenges. The biggest of these is the fiscal challenge caused by the financial instability of the State of Illinois and its negative effects on funding for not-for-profits. During these fiscally challenging times the continued support of our volunteers, donors and Neat Repeats customers is of the utmost importance.

On behalf of the families we serve, thank you for your continued and generous support.

Sincerely,

David L. Anders

Board President

Edward Vega, Sr.

Executive Director

24-Hour Hotline

Crisis intervention, information and referrals are provided to callers by well-trained volunteers and professional staff. The primary purpose of the hotline is to respond to calls from individuals who are victims of, or who are threatened with, domestic or dating violence. The hotline also serves as a referral source to persons in need of services not related to domestic violence.



Court Advocacy

Advocacy services are provided to victims of domestic violence at the 5th Municipal District Courthouse in Bridgeview, IL and 6th Municipal District Courthouse in Markham, IL. The court advocates inform victims of their rights under the Illinois Domestic Violence Act, serve as a liaison in the judicial system, prepare orders of protection and provide follow up services to review their safety plan and court case. Informational materials about other legal remedies such as crime victims' compensation, Victims' Economic Security and Safety Act and Safe Homes Act are also provided.

"I like counseling because it helps me from what I've been going through. I like tutoring because I have a lot of things on my mind and it helps me get on track with learning."

- Residential Client, Age 10

Clinical Counseling

Licensed counselors and social workers provide one-on-one counseling for victims of domestic and/or dating violence. Group therapy and educational sessions are also provided to meet the needs of our clients.



Community Education

Experienced and knowledgeable speakers are available to provide presentations to community groups, civic organizations, services clubs and others. Presentations focus on the problem of domestic violence and/or dating violence.

Emergency Shelter

Emergency, short-term shelter is provided to individuals and families who are experiencing domestic violence. CCSS provides housing for up to 60 days in our 35-bed, handicapped-accessible residential facility.

Teen Dating Violence Prevention

The Fresh Start program was developed in response to a need in the community. The program works to reduce domestic violence by reaching young people through educational programs focusing on the dynamics of dating violence and healthy relationships. This program is offered free to schools, community organizations and youth groups.

Community Policing

Collaborative partnerships with law enforcement agencies within the 5th and 6th Municipal District Courts of Cook County are on the rise since the program's inception. Advocacy from within the police department helps deliver services to victims of domestic violence whose case does not make it to court. CCSS Advocates identify, contact, inform and encourage victims to follow a safety plan whether it may include obtaining an order of protection and/or following through with the criminal process. Additional CCSS services and legal referrals are offered to victims.

Family Case Management

Comprehensive case management services are provided for those residing in the shelter. Case managers work with clients to explore options, provide information and offer support. Individuals receive domestic violence education, learn job readiness, parenting and life skills and work on safety planning. Specialized programming is provided for children who have witnessed domestic violence including individual case management and age-specific support groups for children.



Transitional Housing

The Transitional Housing program provides longer-term housing for clients in an effort to assist them in becoming independent. CCSS currently has 9 units.

"I feel confident in every task I undertake. I know that if I can make it through this traumatic time in our lives, anything is possible."

- Residential Client

Medical Advocacy

Revamped in 2015, this program works with hospitals providing domestic violence services and trains hospital staff on domestic violence in a medical setting. In addition, the program will train local firefighters, emergency medical technicians (EMTs) and medical students on the dynamics of domestic violence and how to deal with domestic violence issues when responding to emergency calls.

"The Transitional Program has been the best experience ever. The shelter was the cleanest I had ever seen and all the counselors and caseworkers were great."

- Residential Client

Partner Abuse Intervention

Designed to help batterers end the cycle of violence, the Choices program engages participants in a 26-week education and therapy group at a satellite location.

FY15 STATS

1,132 hotline calls answered

13,656 nights of shelter

784 orders of protection
760 orders granted

Over **800** victims served through Community Policing Program

Over **4,000** hours of counseling

Over **10,000** community members participated in presentations

The Fresh Start Program presented to over **180** schools

Over **100** abusers participated in the Partner Abuse Intervention Program

The Crisis Center annually touches the lives of nearly 2,000 clients. In addition, over 10,000 people participated in educational presentations this past year. Add to that the 4,000 customers who shop at Neat Repeats, the 300 volunteers, the 100 participants in the Partner Abuse Intervention Program, the 900 individuals who call the hotline for information, the college students who call and want to report on CCSS for a project, and we realize the impact of the Crisis Center is wide and immeasurable.

Who did we serve:

1,817 people served (total throughout agency):

- women in shelter: 181
- children in shelter: 178
- men through Choices Program: 133



Donations that contribute to the impact we make in our client's lives.

"I have received sufficient support. I have a new full-time job with the help of my case manager and have received the best emotional support from my counselor."
-Residential Client

The Crisis Center for South Suburbia prohibits discrimination against its clients based on the individual's real or perceived race, color, religion, national origin, sex, gender identity, sexual orientation or disability.

CALL TO ACTION

Donate

- Give to our annual fund
- Attend an event
- Become a sponsor for an event
- Donate an in-kind product or service from our wish list
- Ask about matching gifts from your employer

Volunteer

- Volunteer through various opportunities
- Join an events committee

Advocate

- Subscribe to the CCSS e-newsletter
- Follow and Like CCSS on Facebook, Twitter & LinkedIn
- Speak out against domestic violence
- Learn more through the 40-hour Domestic Violence Training



CCSS receives a donation from Alpha Kappa Alpha Sorority Inc.

Getting involved is easy!

To learn more about how you can help, contact info@crisisctr.org.

Donations can also be made online at www.crisisctr.org

GuideStar

CCSS earned the Gold participation level through the GuideStar Exchange. GuideStar's mission is to revolutionize philanthropy by providing information that advances transparency, enables users to make better decisions and encourages charitable giving. Visit www.guidestar.org to review our records.

Fresh Start

The Fresh Start Dating Violence Prevention Program provides interactive workshops to schools, youth service providers, churches and youth groups throughout the Chicago Southland community, preventing and intervening in the cycle of violence. During the FY15 school year, CCSS Prevention Specialists spoke with over 7,000 students throughout the Greater Chicago Southland.

Greer Match

The Greer Foundation issued a Challenge Grant of \$50,000 to the Crisis Center in support of the Children's Counseling and Therapy Program and the Fresh Start Dating Violence Prevention Program. With donations from all over the community, CCSS received a total of \$70,263.47 from generous donors to meet this challenge.



Fresh Start presentation

"We know that we can't reach everyone but we enjoy the opportunity to impart knowledge and intervene in the event that someone goes down the wrong path. It's exciting to see so many with bright futures."

-Darius Thorn & Nitrisha Lee, Prevention Specialists



Artwork from CCSS children

Impact 100 Chicago - "Empowering Women. Transforming Lives"

Impact 100 Chicago is a women-only organization with members from all parts of the Chicagoland area. Beginning in 2010, Impact 100 Chicago's membership grew exponentially and in 2012, it split into two chapters - the City Chapter and the Suburban Chapter. The mission of Impact 100 Chicago is to award membership-funded transformational grants to local non-profit organizations while empowering women to improve lives through philanthropy.

Chapter members have the opportunity to join one of five committees. Each committee meets to review and vet nonprofits like Crisis Center for South Suburbia that have submitted grant applications. In June of 2014, Impact 100 Chicago - Suburban Chapter had its annual grant award celebration where the Crisis Center along with four other organizations were each given 10 minutes to speak about their cause. The Crisis Center for South Suburbia was selected by Impact 100 Chicago as the recipient

of **\$100,000!** This award was used for renovations of the 24-year-old Emergency Shelter.

The grant allowed the Crisis Center to make many needed repairs and upgrades over this past year. The original security system was replaced with an up-to-date system that consists of more cameras and monitors and recording capability. The bedrooms were remodeled and received new cabinetry, desks, flooring, painting, new bed railings and mattresses.

Remodeling of the kitchen included new laminate covering on cabinetry, new cabinet hardware and tile backsplash, stainless countertop, new faucet, and lighting upgrades. A new commercial dishwasher and refrigerator were installed. The dining room and hallway received new wainscoting, ceiling tile, painting and other improvements. Other rooms were painted and new carpet or flooring was installed.



Before remodel

"The grant from Impact 100 Chicago gave us the opportunity to surround our clients within a safe atmosphere that gives them a sense of a home."

*-Tonya Schassburger,
Director of Residential Services*



After remodel

FISCAL YEAR 2015 FINANCIALS

The financial information was derived from the audited financial statements as of and for the year ended June 30, 2015.

The independent auditors' reports and audited financials can be found at www.crisisctr.org.
-O'Neill & Gaspardo, LLC

Gross Revenue

Government Grants	898,638
Neat Repeats Resale Stores	1,020,147
Special Events	321,987
Contributions	450,876
Other Income	83,175
Total	2,774,823

Expense - Program Services

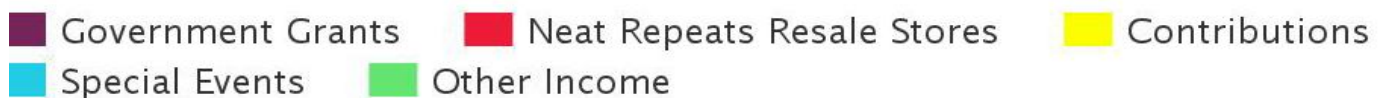
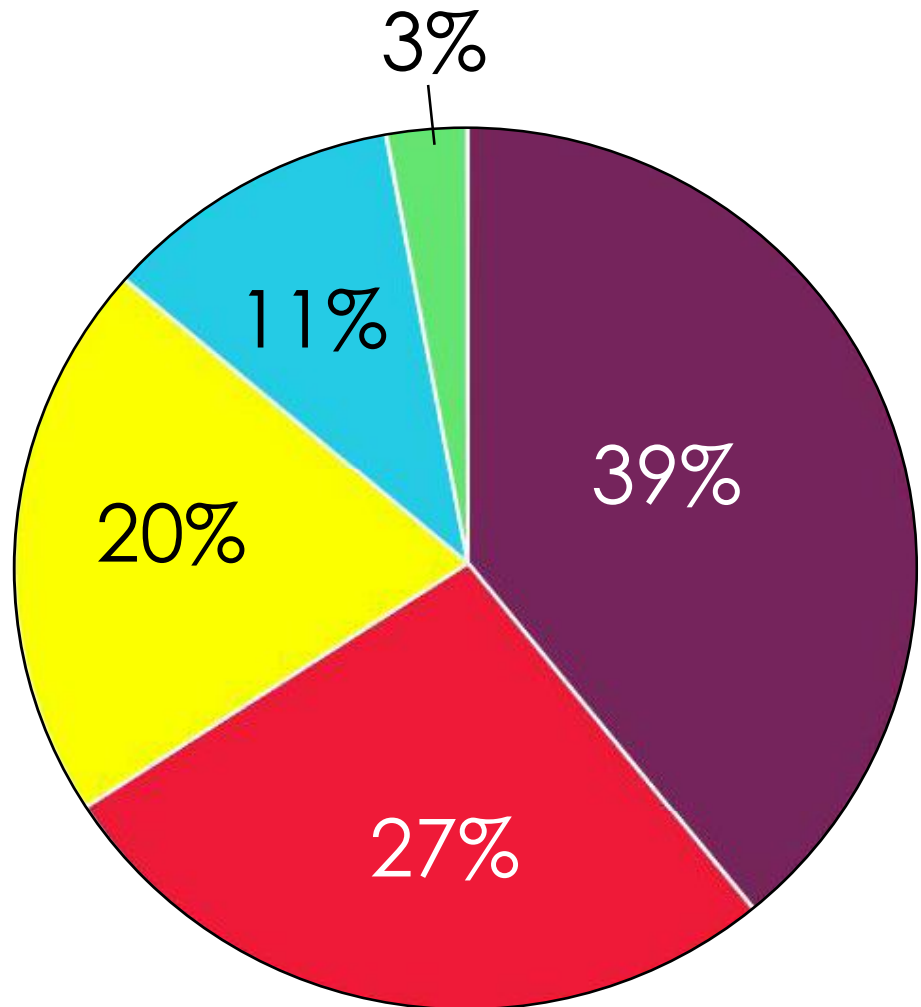
Residential Services	626,491
Community Counseling	280,351
Court Advocacy	330,529
Medical Advocacy	18,857
Volunteer Services	29,489
Choices Program	57,478
Transitional Housing	139,954
Community Education	149,499
Total Program Services	1,632,648

Expense - Other

General & Administrative	295,359
Development & Special Events	319,542
Neat Repeats Resale Stores	407,960
Total Other	1,022,861

Total Expense 2,655,509

Agency Net Assets 2,037,926



CCSS hosts four annual fundraising events that contribute to services for victims of domestic violence. Events are full of excitement, great food and music, and the opportunity to connect with our supporters and understand our mission.



Heart to Heart Dinner Dance

The Heart to Heart Dinner Dance is enjoyed by over 300 guests each year. It is an elegant evening with the opportunity to raise money for a worthy cause. This formal event includes an abundance of raffle prizes, live and silent auctions, a delicious dinner, live entertainment and more!

The Heart to Heart Dinner dance recognizes deserving individuals and corporations each year who embody the CCSS mission. FY15 Award Winners were:

Dianne Masters Award

American Association of University Women (AAUW)
Palos Orland Branch

Corporate Recognition Award

Aileen S. Andrew Foundation

Volunteer Spirit Award

Jean Riley



Longest Day of Golf

The Longest Day of Golf is the chance for up to 36 golf enthusiasts to spend a full day on the course securing sponsorships that directly help those we serve. The marathon begins at 7:00am. Golfers are provided lunch and a cart for a day of enjoyment on the course.



Dianne Masters Cup Golf Outing (DMC)

DMC Golf, named after founder Dianne Masters, is a great way for friends, families and supporters to get involved with CCSS. There are a number of contest holes with chances to win excellent prizes. Golfers are provided a continental breakfast, lunch, dinner and drinks.



Bavarian Fest

Bavarian Fest is a kick-off for fall fests in the community. The atmosphere is filled with sounds of 'oom-pa-pa' and smells of bratwurst. Throughout the day, there are a number of contests such as the Stein Holding contest, live entertainment by Polka bands and a German-style buffet!

CCSS has a number of unique groups and organizations that host community events, fundraisers, and donation drives to raise awareness of domestic violence and funds on behalf of the organization. The generosity of so many truly help to make an impact not only to the organization but to so many victimized by domestic violence.



The Ms. Molly Foundation brings a donation to CCSS.



CCSS Staff with Reading is Fundamental.

COMMUNITY FUNDRAISERS

The following reflect monetary drives in FY15.

ACMC Adult Respiratory Care Department
AmazonSmile Foundation
Auburn Supply Co.
Boho Mama Styles Photo Sessions
Bonnie Schmidt
CCSS Auxiliary
Center for Body and Soul Women's Day
Chiro One Chiropractic
Christ Memorial United Church of Christ
Christa McAuliffe Secret Santa Workshop
Crystal Tree Golf Outing
FPI & Associates
Frankfort Women's Club
Goodshop
Harvey Firemens Association
Hickory Hills Lions Club
Kaeef Consulting
Lakeisha Baker's "Love Shouldn't Hurt" DV Awareness Concert
Mark Moylan's Indoor Triathlon
Merrill Lynch Employee Dress Down Days
Molly Maid Baby Shower
Montessori Southwest Suburban School Kindergarten Bake Sale
Nothing Bundt Cake Charity Day
Orland Park Village Hall Dress Down Day
Orland Park Village Hall Farmer's Market
Our Savior's Lutheran Church
Palos Heights Christian Reformed Church
Palos Heights Seniors Club
Palos Park Women's Club
Pampered Chef - Laura Marchese
Scarlet Sistahs
Sophia and Abbey's Bake Sale
South Suburban Association for the Education of Young People
St. John Catholic Church Women's Club
St. Spyridon Philoptochos Adelfotis "Enosis"
St. Xavier University Psychology Club
The Horton Group, Inc. Casual for a Cause Days
The Nash Group
The Women's Circle Cygnus Group Summer Baby Bottle Collection
Trinity Covenant Church 6th Annual Fashion Show Pryme Tymers
Trinity Lutheran Church Benevolence
United Christian Church



Neat Repeats volunteers at Orland Park Location

MISSION

Neat Repeats Resale is dedicated to providing quality merchandise and excellent customer service in an environment that values our customers, donors, and volunteers. Our efforts and profits bring hope in improving the lives of the victims of domestic violence served by the Crisis Center for South Suburbia.

"The ladies are always so cheerful and I am very comfortable here. I've been shopping here for over 20yrs."

-Mary H., Shopper

Neat Repeats Resale shops located in Orland Park and Worth have been owned and operated by the Crisis Center for South Suburbia since 1986. Neat Repeats began as a way to channel clothing donations for clients and to raise funds for programs and services.

The first Neat Repeats location opened in Blue Island in 1986 and was later moved to its current location in Worth in 1993. Through time and after tons of donations, Neat Repeats opened its second location in Orland Park in 2002.

In fiscal year 2015, the resale shops provided the agency with 27% of the financial support to individuals that have been affected by domestic violence.

Most of the clients who have fled their abusers have come to the shelter with just the clothes on their backs. Through the generosity of our donors and the Client Assistance Program at Neat Repeats Resale, they are able to receive clothing, shoes and other essential items free of charge. These essential items empower them to resume their regular activities of working and continuing their education.

Neat Repeats Community Ambassadors have participated in several job, health and senior fairs in our local communities this past year. As part of our outreach program, State Representative Kelly Burke, Worth Mayor Mary Werner and other community members have visited our stores and commended our volunteers on their hard work and dedication to the Crisis Center.

The resale shops rely solely on the generosity of the community to donate new and gently used items every day. Local schools and churches have donation drives, and long time supporters regularly drop off items to both stores throughout the year. The support from community members and individuals, who solely want to help, make the biggest impact. By working together with the resources we have, we are able to provide so much for those served at the Crisis Center.

Neat Repeats Resale is open seven days a week. Shoppers enjoy a friendly boutique atmosphere and quality merchandise. They discover great values of men's, women's and children's clothing that includes many designer brands. Our volunteers work tirelessly sorting clothes, cashiering and assisting customers and donors. These volunteers are committed to make a difference in our client's lives.



Worth Mayor Mary Werner at Neat Repeats Worth Sale

"Neat Repeats has been an asset to this community."
-Mayor Mary Werner

"To be able to give back in my own community, it's such a good feeling."
-Pam, volunteer

Neat Repeats Resale has two convenient locations:

Orland Park

9028 W 159th St. | 708.364.7605

Worth

7026 W 111th St. | 708.361.6860

Store Hours:

M, F and Sat 9:00 am to 4:00 pm
T, W and TH 9:00am to 8:00 pm
Sundays 11:00 am to 4:00 pm

Fiscal Year 2015

Gross sales:	\$1,020,147
Customers served:	69,445
Number of volunteers:	198
Bags of donations processed:	49,000
Students performing community service hours:	247
Crisis Center clients served:	131

The mission of the Crisis Center for South Suburbia Auxiliary is to promote awareness of CCSS throughout the Chicago Southland by increasing its volunteer base, increasing revenue through fundraising activities and providing opportunities for men and women to share their common interests and commitment to helping victims of domestic violence. They bring "a human dimension to the mission against Domestic Violence."

Formed in 2008, the Auxiliary has greatly impacted the clients served at CCSS. Due to their efforts to raise money and awareness, the Auxiliary has donated more than \$41,000 to CCSS since its inception.



A few members promote the 2014 Auxiliary Walk

The Auxiliary hosts a number of fundraising events that provide CCSS the ability to support special projects. In FY15, the Auxiliary presented a check to the Crisis Center in the amount of \$6,000 to provide needed renovations for the women's large bathroom. Past donations from the Auxiliary include; renovations for one of the shelter bedrooms, including new storage cabinetry, new mattresses for the client bedrooms, upgrades to the shelter bathroom fixtures, and flooring repairs and renovations to our Transitional Housing Program apartment building. The Auxiliary is always generous and thoughtful, particularly when it comes to the holidays. They graciously work with CCSS staff to ensure that our clients have special meals and gifts at Thanksgiving, Christmas, and Mother's Day.

AUXILIARY EVENTS

- Annual Walk Against Domestic Violence
- Auxiliary Luncheon
- Tag Day

"We are 'the face' of CCSS in the community - the neighbors, the co-workers, the friends, the family. The boots on the ground."

-Marie Kaminski, Auxiliary President

EMPLOYEES

DIRECTOR OF ADVOCACY SERVICES

ERIKA HERNANDEZ

Court Advocates
Bleecher, Terese
Boyd, Lisa
Castillo, Nora
Mendoza, Gabriela
Misch, Susan
Ringo-Beasley, Tiheasha
Rojas-Silva, Erika
Saldana, Cynthia
Vazquez, Victoria

Medical Advocate
Cedano, Maria

DIRECTOR OF CLINICAL & PREVENTION SERVICES

RENEE ROGERS-WILLIAMS

Community Counselors
Beland, Julie
Calkins, Laura
Lee, Nitrisha
Parker, Shavon
Reilley, Jennifer
Rush-Lyke, Donna
Taylor, Ieshia
Thorn, Darius
Williams, Paul

DIRECTOR OF DEVELOPMENT

KAREN LELUGA

Staff
Beele, Christopher
Howard, Camille
O'Keefe, Ruth
Parker, Laura
Twietmeyer, Kerri

DIRECTOR OF FINANCE

DIANE VELTMAN

Staff
Angel, Kelly
Crosby, Catherine
Moran, Sue
Wilson, Gayle

DIRECTOR OF RESIDENTIAL SERVICES

TONYA SCHASSBURGER

Staff
Alexander, Darfanda
Alicea, Enisa
Bolhuis, Melissa
Bucaro, Sarah
Chatman, A'Donna
Devlin, Melisa
Garcia, Daniella
Graham, Jennifer
Hiliker, Lori

Hough, Jennifer
Kalinowski, Renee
Moran, Abby
Parise, Robert
Tygart, Sarah

NEAT REPEATS STORE DIRECTOR

JOYCE ATHEY

Staff
Courtney, Lillian
Fraser, Joan
Holford, Doreen
Michels, Caroline
Polk, Cindy
Rusco, Joan
Thomas, Nancy
Zidek, Donna

EXECUTIVE DIRECTOR

EDWARD VEGA, SR.

"One of the main reasons for working here is the inspiration that all the clients give me on a daily basis. I find new meaning and purpose because of their strength."

-Maria Cedano, Medical Advocate



CCSS Staff #PutTheNailInIt to end the cycle of domestic violence.

DONORS

Champion Level \$50,000-\$100,000

Greer Foundation
Impact 100 Chicago

Leader Level \$25,000-\$49,999

Chicago Tribune Charities
Holiday Campaign,
A McCormick Foundation
Exelon - Corporate Office

Guardian Level \$10,000-\$24,999

Advocate Christ Medical
Center
Avon Foundation
B.E.L.A. Charities, Inc.
Chicago Community Trust
/ Baird & Warner Good
Will Network
Dolores & Donald Burnett
Foundation
Edward A. & Evelyn M. Dik
Family Foundation
Frangella, Patrick & Susan
Fred J. Brunner Foundation
IN TECH Insulation Technology
Mechanical Equipment
Company, Inc.
Sheet Metal Werks
United Way of Metropolitan
Chicago
Verizon Wireless

Advocate Level \$5,000-\$9,999

Aileen S. Andrew
Foundation
Anders, David L. &
Southworth, Katherine
CCSS Auxiliary
Daniel F. & Ada L. Rice
Foundation
Edmond & Alice Opler
Foundation
First Midwest Charitable
Foundation
George M. Eisenberg
Foundation For Charities
Mercedes-Benz Of Orland Park
Neary, Mike & Anne
Republic Bank
Silpada Foundation
TJX Foundation, Inc.

Companion Level \$2,500-\$4,999

Action Sertoma Club Inc.
Bank Of America
Matching Gifts
Clair, Sally T.
Dik, Steven E. & Mary
Four Seasons Heating & Air
Conditioning

Garnetta Kramer Charitable
Foundation
Helm Group-Mechanical Inc.
Law Offices of Hutchison,
Anders & Hickey
Lutheran Church Of The
Good Shepherd
McCarty, Thomas D. &
Rebecca L.
Anonymous Corporation
Mora, Ted & Colleen
Morande, Thomas A. & Julie A.
Standard Bank & Trust Co.
The Bohne Foundation
TransCanada ANR Pipeline
Wood, Edward & Mary Ann
Zima, Ron and Jennifer

Patron Level \$1,000-\$2,499

Abbott, Jeff & Katie
Anonymous
Baker, Lakeishia
Bank Of America
Barzso, Ted & Susan M.
Bayer, Thomas P. & Amelia
Bennett, William Joseph
BMO Harris
Bohlin, Jane M.
Calmoseptine, Inc.
Candos Agency
Candos, Alan A. &
Margaret K.
Chirillo, Susan
Citizens For Daniel J.
McLaughlin
Cleats Manufacturing Co.
Constellation Brands, Beer
Division (formerly Crown
Imports)
Cooper's Hawk Winery &
Restaurant, Inc.
Doody, John T. & Janet
Dubelbeis, Thomas M. &
Therese M.
Ellis, Rosemary
Erlain, Frank L. & Mary
Farmers Insurance Group
Fitzgerald, James E. & Paula D.
Gina Cristine Photography
GKN Foundation
John & Editha Kapoor
Charitable Foundation
Kulstad, Erik & Christine
LHO Properties
Lions Club Of Tinley Park
Mahar, William & Elizabeth
Mahoney, Thomas F. &
Kathleen A.
Maurice Foundation
McCreary, Drs. Richard &
Barbara J.
McDonald's Corporation
Midwest Applied Solutions
Midwest Hand Care

Ms. Molly Foundation
Murphy, Michael
Nelson, Norm & Nancy
Northern Trust Corporation
Olympia Fields Woman's
Club
Orland Park Bank & Trust
PNC Bank
Preto, John C. & Kelli R.
Sander, Lester & Dorothy
Sclafani, Guy
Slager, David
Southworth, Elizabeth
St. Michael's Women's Club
Suburban Service League
Synergy Creative
The Horton Group, Inc.
The PrivateBank
Waller, Kathleen &
Olszewski, Charles
WalMart Foundation
Windows Of Heaven
Community Development
Center

Partner Level \$500-\$999

AAUW-POAB
Abel, Barry & Nancy
Advocate South Suburban
Hospital
Anderson, Dana
Beary Landscaping, Inc.
Beele, Chris and Castor, Al
Bellman-Melcor, LLC
Besaw, Julie
Best-Tronics Mfg. Inc.
Bettenhausen Automotive
Bigelow, Christian & Nancy
Bleecher, Terese & Carl
Bornquist Inc.
Brucker Company
Burnett, Richard D. &
Margaret
Byrne, William & Lynch,
Deborah
C & C Communications
Caine, Wesley A. & Linda
Casey, Tom & Maureen
Champion, Susan K.
Chicago Petroleum Club
Chicago Southwest
Suburban Chi Omega
Alumnae Association
Cieczak, Mary
CNB Bank & Trust
Conlon, LeeAnn
Cresap, Molly
Criscione, Sandy
Duncan, Emily
Dust Busters Cleaning
Services, Inc.
Dwyer, Mary A.
Eissing, Thomas & Kim
Faxel, Rick & Judith
Ficaró, Joseph
Gary, Christopher F. & Jolene
Gronczewski, Chris
Hickory Hills Lions Club
Hometown Community
Chest
Jeanes Construction Co., Inc.
Jeanes, Donald & Pamela
Joe Rizza Ford - Kia
Jurik, James J. & Janet
Konopinski, Stanley &
Deborah

Krooswyk, Joel & Beth
Anonymous
Leluga, Keith
Leluga, Robert E. & Karen C.
Leoni, Robert & Patricia A.
Loyola /Sritch School Of
Medicine
Marks, Scott Edward
Marquette Bank
Martinez, Vanessa
Medulla LLC
Menker, Egon & Dorothy
Midwest Machine
Service, Inc.
Moraine Valley Community
College
Niswonger, Dr. Dennis J. &
Maureen B.
Nothing Bundt Cakes
O'Keefe & Associates, P.C.
Old Plank Trail Community
Bank
Overbey, Larry H.
Paluch, Kevin G.
Pampered Chef
Pavish, Susan
Pogvara, Linda
Premier Jewelry - Erin DuCray
Reload Transportation Services
Rempert, Brian P. Tania A.
Schopper, Richard & Virginia
Sisko, Paula
Soren Financial Services, Inc.
Southland Smiles LTD
St. John Catholic Church
St. Nicholas Philoptochos
Ladies Society
Stegmann, Brian A. &
Christine R.
Swanson, Steven & Lisa
Swieboda, Arthur J. & Lorene
The Nash Group
Thornton Township
Tinley Park Sertoma Club
Trinity Lutheran Church
US Gas / United States
Cylinder Gas
Van Groningen Decorating
- Jondec Painting
Ward, Martha
Webster, Jerry D.
Weiland, Judith K.
Windy City Representatives
Wood, Charles & Danna

In Honor Of

Denise Borkowski
Wright, Tavey
Dr. Barbara McCreary
Kulstad, Erik & Christine
Dr. Bernard Li
Mackey, Raymond M
Dr. Robert Wright
Case, Buford
George & Nancy Mitchell
AAUW-POAB
Lillian Danielczek
Carone, Joseph & Carol
Sally Clair
Bassi, Vic & Anne
Clair, Joseph F.
Tom & Becky McCarty
McCarty, Nancy
Cecelia McClellan
Wright, Tavey

In Memory Of

Bess Wettergren
Wettergren, Florence
Bette Vallone
Banas, Ann Marie
Cecilia Kumarich
Haller, Michael & Christine
laquinta, Katherine
Christina Cyr
Enright, Thomas D. &
Finet, Gloria C.
McGill, Susan A.
David Newhuis
Newhuis, Rosemary
Expired Family Members
Bozich, Lila
Dorothy Battista
McFarland, Timothy M. &
Dawn A.
Howard Melgaard
Costanzo, Kathleen
Irene Bidese
Labriola, Paul J. & Carla A.
Katherine N. Weiland
Forbes Skubic, Margaret
Weiland, Judith K.
Kenneth Krueger
Krueger, Duane & Kathy
Krueger, La Verne
LaVerne Badger
Badger, Mike & Tracy
Lena Gentry
Albrecht, Marilyn S.
Maedell Heselline
Kuban, Melanie A.
Margaret "Mickey" Nydam
Barwegen, Claire
Belczak, Eugene L. &
Charlotte L.
Campbell, Richard & June
Caposey, Anthony & Cynthia
Coners, Carol Ann
Delorenzo, Tito & Linda
Gross, John & Annette M.
Koehnke, Alan & Vicki
Krouse, Lucy C.
Lewis, Thomas C. & Nancy J.
Marzano, Donald & Judyth
Meneou, Warren G. & Carol A.
Meyer, Edward &
Jeannette
Meyer, Karen M.
Nyhuis, Jim & JuleAnn
Persak, Regina
Roger & Charlotte
Barwegen
Sullivan, Leo E. & Anna I.
Marge Bovenkerk Nydam
Walters, James & Susan
Mary Elizabeth Waller
Huie, Han
Mary Kovatch
W & K Sales Of Illinois, Inc.
Pat Bouchard
Groves, Howard L.
"Peggy" Loyce Mae O'Neal
Martello, Tom & Diane M.
Robert F. Parkhill
Parkhill, Bobbie L.
Robert Reithknecht
Reithknecht, Robert &
Marilyn M.
Sheri, Garrett & Gavin
Coleman
Soren Financial Services Inc.
Ted Tryka
Forch, Harriet B.



ALL KINDS! donate gift bags to CCSS for the holidays.

Auxiliary

Cheek, Phyllis
DeMent, Laura
Doran, Christine
Elder, Ellie
Fritz, Sharon***
Gruca, Barbara***
Hamilton, Kathy
Hasson, Judy
Jahn, Janet
Kaminski, Marie
Nordstrom, Katherine
Politano, Barbara
Riggio, Irene***
Roscich, Diana
Schreiber, Lee
Specht, Carole
Staudinger, Lenette
Woodard, Rae
Zwolinski, Danielle

Clerical

Adamson, Mary
Alcock, Brenda
Barrow, Megan
Belfry, Mary
Dubsky, Suzanne***
Hampston, Marie
O'Keefe, Ruth***
Riley, Jean
Rodriguez, Rachel***
Samaska, Linda
Singer, Christine

Community

Ambassadors

Bierdz, Phyllis
Dubsky, Suzanne
Loughrey, Janet***
McCarrin, Linda
Mott, Nancy
Pulido, Valerie
Rasmussen, Anni***

Honorary Volunteers

Kaminski, Marie
Munis, Nancy
Rusco, Joni
Sommer, Judy
Troutman, Marge

Hotline

Abrams, Marcella
Baker, Akilah
Bara, Barbara***
Barnes, Latosha***
Bean, Barbara***
Biodini, Cindy***
Borkowski, Denise
Brands, Stephanie
Callahan, Lynn
Chirillo, Susan***
Donohue, Meilyn
Fahey, Deb
Fefferman, Carole
Floyd, Karen
Glick, Jeffrey
Gore, Tatia
Hammad, Salam***
Hibbler, Annie***
Hill, Taneshia
Hudson, Tiara
Jackson, Catherine

Jones, Denise
Kuba, Michelle
Laschober, Pat
Long, Marlene
Lynch, Deborah***
McClellan, Cecelia
McGinnis, Erin
Moran, Susan***
Mott, Nancy
Murphy, Karen
Najib, Barb
Posey, Danielle
Ricobene, Veronica
Romano, Sue***
Ruffner, Mike
Smith, Helen***
Simpson, Kenneth
Snyder, Carla***
Stennis, Lorne
Thalappillil, Jancy
Wennerberg, Kathryn
Winterberg, Wayne
Wojtanowski, Pat
Zylka, Bernie

House Management

Calloway, Marlissa
Calloway, Theresa

IT Management

Kotheimer, Mark

Neat Repeats

Albrecht, Marilyn
Alden, Carol
Alfultis, Anne
Auld, Susan
Bakes, Mary Ann
Boehm, John
Bonk, Donna
Boyle, Sheila
Bradley, Josephine
Bratsos, Mary
Bredwell, Joella
Brown, Athleen
Budiseli, Maureen
Buividas, Paula
Burke, Theresa
Burns, Janette
Byrne, Anita
Carroll, Anne
Centano, Marge
Chervinko, Karen
Collins Barb
Connelly, Debra
Connolly, Chris
Croke, Betty
Currie, Nazarene
Czerwinski, Elaine
de la Paz, Lupe
DiCola, Carol
DiFoggio, Jill
Doligale, Rosemary
Doolin, Sandy
Dory, Mickey
Dragovich, Sheila
Epley, Sandy
Feehery, Geri
Feil, Lorraine
Fenlon, Anne
Ficker, Pat
Francone, Fran
Fromme, Jinx
Fuelling, Tom
Garelli, Debra
Gehrling, Diane
George, Lynn
Gervais, Pam
Gieselmann, Mary
Gilligan, Mildred
Gilloley, Ty
Graunke, Rose
Grens, Natalie
Gruzlewski, Theodora
Guibord Susan
Hager, Sharon
Haggerty, Dianna
Haley, Pauline
Harris, Barbara
Harris, Mabel
Heersema, Andrea
Hejna, Debbie
Hennessy, Barbara
Hoffman, Darbi
Hopkins, Arlene
Horbach, Charlotte
Howaniec, Marge
James, Barbara
Jaros, Nancy
Jurik, Jan
Kahr, Janet
Kaled, Ginny
Kalinski, Bernadine
Kallenbach, Adrienne
Knieps, Jayne
Komorowski, Dottie
Komorowski, Ed
Kramarski, Roberta
Krefft, Judy
Krueger, Laverne
Kuenzli, Francine
Kulik, Lorrie
Laas, Gloria
Lamanna, Jeanine
Laning, Sarah
LaVine, Rochelle
Lewis, Glenda
Lindquist, Ruth
Lochow, Ruth
Lockwood, Mary Lee
Lowery, Gloria
Lullo, Linda***
Madden, Mary
Malinowski, Betty
Malone, Una
Marlin, Barb
Marshall, Peggy
Mc Donough Nancy
Mc Ginnis, Mary
Mc Nabb, Dee
McAuliffe, Barb
McGann, Lois
Meija, Pam
Miazga, Angie***
Miklos, Kathy
Mikos, Diana
Miller, Carol
Moloney, Roxene
Mullaney, Pat
Navarro, Gail
Nicholson, Susan
Novak, Romell
Nowak, Carolyn
O'Hara, Peggy
O'Neill, Rita
Oliver, Charlotte

Panner, Rochell
Paolisso, Delores
Pappas, Vivian
Parizanski, Cindy
Parrilli, Mary
Petrie, Pat
Petritis, Chris
Pimentel, Linda
Poulsen, Carol
Racine, Pat
Raquel Joy Ramos
Riley, Diane
Roknich, Nancy
Rowan, Maureen
Rubenow, Deanna
Ruedel, Diane
Ruffner, Rita
Satterthwaite, Lois
Scanlon, Rose
Schaff, Barbara
Schiek, Lorraine
Schlesinger, Susan
Schoonveld, Lois
Schultz, Peggy
Schumpp Dotty
Schwenn, Denise
Scialabba, Eileen
Scott, Peg
Shanahan, Mary
Shipp, Carol
Shranz, Susan
Sian, Sally
Smilgys, Ann
Smith, Clare
Spalla, Rosalie
Stanciak, Lois
Staudinger, John
Sullivan, Joan
Sullivan, June
Superczynski, Pauletette
Sutor, Rosemary
Szafranski, Loretta
Teske, Pam
Thorson, Rosalie
Tijan, Colette
Trice, Lucy
Vanderbilt, Mary
Vega, Ambar
Vilkeli, Judy
Wagner, Sue
Walton, Karen
Warner, Pat
Wasiacko, Mildred
Wettergren, Flo
Widing, Jan
Wilkey, Marjorie
Willms, Marion
Winkoff, Frances
Wisniewski, Bonnie

Witaszczyk, Mariateresa
Wolf, Claudia
Wrenn, Cheryl
Wuertz, Bernadette
Zastro, Donna
Zlotkowski, Charlotte
Zorich, Dorothy

Special Projects

Abbott, Kathleen
Anders, David
Beverly, Cindy
Bojarski, Barb
Brown, Bill
Brown, June
Bryan, Debbie
Carl Sandburg HS;
7 Students
Castor, Al
Clair, Sally
Dambek, Donald
Dubelbeis, Therese
Ficaro, Jeff
Ficaro, Joe
Gary, Christopher
Grad, Deb
Hodos, Kevin
Jeanes, Pam
Kelly, Cathy
Krolczyk, Gail
Leoni, Andrew
Leoni, Patricia
Mahar, Beth
Mahoney, Kathleen
McCabe, Angela***
McCarty, Tom
McCreary, Barbara
McElroy, Colleen
McIntyre, Donna
Misch, Sue
Mora, Colleen
Mora, Cassie
Mora, Ted
Morande, Tom
Niswonger, Maureen
O'Keefe, Katie
O'Keefe, Tim
Raske, Alex
Rosas, Mari
Siuta, Kathy
Smith, Jennifer
Thoss, Nancy
Torres, Nikki
Turner, Randy
Waller, Kathy
Watne, Patty
Zima, Jennifer
Zych, Maureen
Zych, Randy



Volunteers for Ladies of Hog - Chicago.



1978

Crisis hotline is established in Dianne Masters' kitchen.

1979

CCSS obtains incorporation as a not-for profit-agency.

1986

First Neat Repeats location opens in Blue Island.

1991

CCSS moves to new 35-bed shelter.

2001

Development of Transitional Housing Program.

2002

Development of Community Policing Program.

Awarded the President's Community Volunteer Award from President George Bush.

2005

A new logo was introduced representing the comprehensive nature of the services of CCSS.

2007

A new playground was built.

2011-2013

Expanded Transitional housing funding allows the program to increase from three units to nine.

2015

Awarded the Impact 100 Grant for emergency shelter renovation project to remodel and update the facility.

DIANNE MASTERS 1946-1982

The history of the Crisis Center for South Suburbia dates back to 1978 when Dianne Masters began a hotline in the kitchen of her home to determine if there was a need to help women who were being abused. Dianne and her colleagues at the American Association of University Women (AAUW), answered hotline phones that would ring almost endlessly. They listened to the stories of pain, degradation, humiliation and homelessness from countless women who had nowhere to turn. They knew that they had to be more than just listeners on the other end of the phone -- they realized they had a mission to help victims.



Dianne and the courageous founding women in our history like educator Carol Zellen, local journalists Pat Bouchard and Joanne Zerkel, and others built this organization from the ground up, many times opening their own wallets to make payroll. They were warriors in a world where victims had no voice, no resources, no hope. Together they opened one of the first residential emergency shelters in the country for victims of domestic violence.

In 1982, just four years after opening the doors of the Crisis Center, Dianne lost her life at the hands of her husband. But the life of a movement to help victims lived on and today, the Crisis Center stills stands strong having served over 57,000 women and children.

The memory of Dianne and the knowledge of her suffering gives us strength to keep going in the fight against domestic violence. We are grateful for all the caring and courage it took to do so much, and for the legacy of love and purpose she left behind.



PO Box 39
Tinley Park, IL 60477
(708) 429-7255

(708) 429-SAFE (7233) - 24-Hour Hotline

*The Crisis Center for South Suburbia thanks YOU
for making an impact together with us.*



Stay connected on